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JUL 14 2008

Appl. No. 10/717,884
Amdt. dated July 14, 2008
Reply to Office Action of March 12, 2008

Amendments to the Specification:

Please replace the paragraph beginning at page 4, line 23, with the following rewritten paragraph:

--Associated with the browser 8 is a standalone, executable script engine 18, which may suitably reside along with the browser 8 in a program storage medium 19. This is configured to process links in the web page that have the dedicated custom file extension, i.e. ".ncr", and provide a direct communication link between the browser 8 and the agent infrastructure 16 when these links are selected. This script engine 18 has links into the agent infrastructure 16, for example via a peer2peer communication protocol. Alternatively, the script engine 18 could be a member of the infrastructure 16. In any case, the script engine 18 is adapted to communicate directly with the agent infrastructure 16.--